

# CITIZEN DEVELOPERS' COMMUNITY



Ieva



Andrius

Sr. OpEx Consultants and  
Citizen Developers' Community Leads

## VOCABULARY explained

### Citizen Developers program

An initiative that **empowers** non-technical employees to create, manage applications and **automate processes** using low-code or no-code platforms, enhancing **organizational innovation and efficiency** without extensive IT involvement.

### Power Platform

It is a **collection** of low-code **development tools** that allows users to **build** custom business applications, **automate** workflows, and **analyse** data (Power Apps, Power Automate, AI Builder, Copilot Studio).

### Citizen Developers' community

Operational **employees** who had extensive Power Platform trainings and **can independently create** applications and automate processes using Power Platform applications.

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## *How do you imagine Citizen Developers' Community after a year?*

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I envision a future where operational teams are doing less of the tedious, repetitive tasks, allowing them to focus on the value we bring to our customers. Citizen Developers' community will be instrumental in making this a reality by enabling people from every function to quickly address their department's needs. With skilled users embedded across the organization, solutions can be developed locally and implemented immediately. This empowers teams to be more agile, responsive, and innovative in how they approach their day-to-day work.

## Meet Community Lead Ieva



### *Tell us 3 facts about yourself:*

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1. According to the DiSC personality test, I'm pretty much off the charts on the 'D' scale! In real life, that means I'm always on the go and constantly chasing quick results. Once there's a goal, you'll find me speeding past the to-do list like it's a pit stop.
2. This year I joined figure skating classes. Best decision ever!
3. Went from being afraid of water to being able to swim 50 m non-stop in any of the four different styles, and still improving!

### *Why do you like Power Platform?*

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I love the idea of endless possibilities. There's something empowering about knowing we don't need complicated solutions or layers of approvals to make our daily tasks simpler and more enjoyable. I'm a big believer that operations teams shouldn't be stuck doing repetitive tasks like data entry or shuffling files. Instead, we should be maximizing everyone's unique strengths by automating the busy work, allowing people to focus on what they do best.

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## Meet Community Lead Andrius



### Tell us 3 facts about yourself:

- I have never used a train as a public transport in Lithuania. So, it's still on my bucket list 😊
- I am a huge music lover, and even played drums in a rock band - not sure if 2 sessions counts, but anyway :D
- I am not sure if I am a real Lithuanian - I don't watch basketball, Cepelinai and Šaltibarščiai is not my number 1 comfort food (well, not even a 2nd)

### Why do you like Power Platform?

I love the fact how flexible the Platform is and can be used by employees without strong IT or programming background. And even though it's flexible and easy to use, Microsoft has built a strong Governance around it, so the solutions are easy to maintain, govern and scale across the organization.

### How do you imagine Citizen Developers' Community after a year?

I imagine that in near future our community will be integral part of GBS operational eco-system, where more and more processes will be improved by our community experts using low-code automations and apps.

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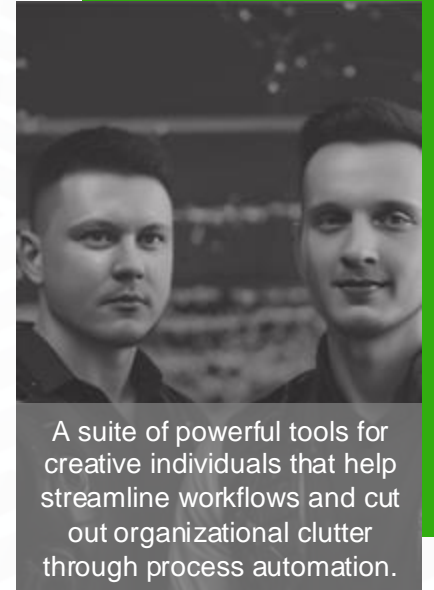
We were curious to know what comes to the minds of Citizen Developers' Community members when they hear words 'Power Platform'?

Gabrielius



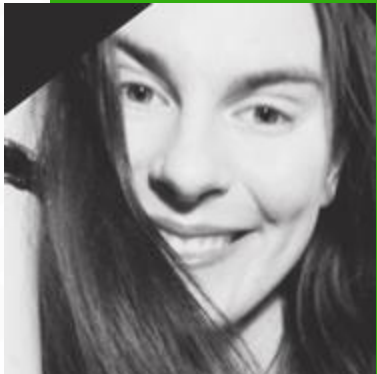
With great power comes great platform

Kos & Juozas



A suite of powerful tools for creative individuals that help streamline workflows and cut out organizational clutter through process automation.

Ugnė



The demand for efficiency-focused transformations of day-to-day business to achieve a more streamlined and intelligent approach to work.

Samuel



Delegate your tasks to a program

Gintarė



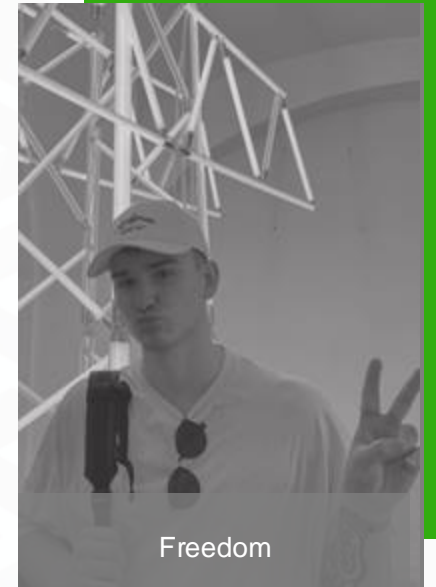
Synergy

Matthias



Efficient process optimizations at your fingertips

Simas



Freedom